



College of Education, Health, & Human Services

www.ehhs.kent.edu

Susan Iverson

Assistant Professor

FLA

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Education

Ed.D., Higher Educational Leadership University of Maine <i>A Policy Discourse Analysis of U.S. Land-Grant University Diversity Action Plans</i>	2005
M.A., Higher Education Adm Boston College	1992
M.Ed., Counseling Bridgewater State College	1992
B.A., English Keene State College	1988
Irish Studies Progra, Saint Patrick College, Maynooth, Ireland	1987
A.A.S., Liberal Studies Keene State College	1986

Higher Education Work Experience

Assistant Professor, Higher Education Administration and Student Personnel College of Education, Health & Human Services, Kent State University	2006 - present
Instructor College of Liberal Arts and Sciences, University of Maine	2005 - 2006
Instructor	2005 - 2006

College of Liberal Arts and Sciences, University of Maine

Instructor 2004 - 2006

Department of Women's Studies, University of Maine

Instructor/Academic Advisor 2003 - 2005

Academic and Career Exploration Program, University of Maine

Instructor, Higher Educational Leadership 2002 - 2006

College of Education and Human Development, University of Maine

ACE 100: Academic and Career Exploration In addition to ACE 100 course instruction, served as academic advisor for undeclared first-year students.

Instructor 2000 - 2003

College of Liberal Arts and Sciences, University of Maine

Instructor/Academic Advisor 1993 - 1995

Dean College, Franklin, MA

CSS 100: College Success Seminar In addition to CSS 100 course instruction, served as academic advisor for undeclared first-year students; supervised student teaching assistant; assisted with training of fifteen instructors on student development issues.

Other Professional Experience

Associate Director, Safe Campus Project 2003 - 2006

University of Maine

Draft and revise policies and protocols for sexual assault, relationship abuse, and stalking; collaborative with law enforcement and judicial affairs on training, policy implementation, and response protocols.

Assistant Director of Housing Services 1999 - 2002

University of Maine

Managed housing occupancy for 3,500 beds; coordinated student housing process, including new student assignments, room sign-up procedures for returning students, ongoing room changes, and summer housing.

Assistant Dean of Co-Curricular Life 1997 - 1999

Sweet Briar College, VA

Promoted to Assistant Dean and appointed Acting Dean of Co-Curricular Life until new Dean was named (June 1997-January 1998). Coordinated Orientation Program, provided oversight for clubs and organizations; advised and trained student groups, including Student Government Association, Yearbook, and Judicial Committee; directed campus volunteer program; managed partnership with county public schools.

Director of Residence Life and Housing 1996 - 1997

Sweet Briar College, VA

Provided operational, programmatic, supervisory, and budgetary oversight for department.

Associate Dean for Campus Life 1995 - 1996

Dean College, MA

Supervised the Departments of Residence Life, Health and Wellness, and Multicultural Student Services; served as chief officer for Division of Student Affairs.

Director of Residence Life and Judicial Affairs

1992 - 1995

Dean College, MA

Recruited, hired, evaluated and supervised personnel; conducted administrative disciplinary hearings.

Resident Director

1989 - 1992

Bridgewater State College, MA

Publications

Iverson, S.V. (in press). Producing diversity: A policy discourse analysis of diversity action plans. In Allan, Iverson, & Ropers-Huilman (Eds.), *Re/constructing policy analysis in higher education: Feminist poststructural perspectives*. Routledge. 2009

Publication: *Book Chapters*

Gordon, S.P., Iverson, S., & Allan, E.J. (in press). The discursive framing of women leaders in higher education. In Allan, Iverson, & Ropers-Huilman (Eds.), *Re/constructing policy analysis in higher education: Feminist poststructural perspectives*. Routledge. 2009

Publication: *Book Chapters*

Hoffman, J.L., Iverson, S.V., Allan, E.J., & Ropers-Huilman, R. (in press). Title IX policy and intercollegiate athletics: A feminist poststructural critique. In Allan, Iverson, & Ropers-Huilman (Eds.), *Re/constructing policy analysis in higher education: Feminist poststructural perspectives*. Routledge. 2009

Publication: *Book Chapters*

Allan, E.J., Iverson, S.V., & Ropers-Huilman, R. (Eds.) (in press). *Re/constructing policy analysis in higher education: Feminist poststructural perspectives*. Routledge. 2009

Publication: *Books Edited*

Jackson, A. & Iverson, S. (2009). "Step up and do it:" Fraternity and sorority members' beliefs about citizenship. *Oracle: The Research Journal of the Association of Fraternity Advisors*, 4(1), 1-16. 2009

Publication: *Journal Articles, Refereed*

Iverson, S. (2009). Crossing boundaries: Understanding women's advancement from clerical to professional positions. *Journal about Women in Higher Education*, pp. 140-166. 2009

Publication: *Journal Articles, Refereed*

Iverson, S.V. (2008). "Service-learning and feminist activism in introductory women's studies," in K. Dugger (Ed.) *Handbook on Service Learning in Women's Studies, Interdisciplinary Studies, and the Disciplines* (pp. 30-2). Towson, MD: The Institute for Teaching and Research on Women (ITROW). 2008

Publication: *Book Chapters*

Iverson, S.V. (2008). Raising consciousness: The use of activism in an introductory womens studies classroom. *FemTAP: A Journal of Feminist Theory and Practice*. Available at <http://www.femtap.com/sitebuildercontent/sitebuilderfiles/iverson2.doc> 2008

Publication: *Journal Articles, Refereed*

Iverson, S.V. (2008). Now is the time for change: Reframing diversity planning at land-grant universities. *Journal of Extension* [On-line], 46(1). Article 1FEA3. Available at: <http://www.joe.org/joe/2008february/a3.shtml> 2008

Publication: *Journal Articles, Refereed*

Iverson, S.V. (2008). Capitalizing on change: The discursive framing of diversity in U.S. land-grant universities. *Equity and Excellence in Education*, 41(2), 1-18. 2008

Publication: *Journal Articles, Refereed*

Iverson, S.V. (2007). Teaching leaders to mobilize adaptive work. *Academic Exchange Quarterly*, 11(2), 102-106. [T] 2007

Publication: *Journal Articles, Refereed*

Iverson, S.V. (2007). Camouflaging power and privilege: A critical race analysis of university diversity policies. *Educational Administration Quarterly*, 43(5), 586-611. 2007

Publication: *Journal Articles, Refereed*

Jackson, A. & Iverson, S.V. (2007). Alcohol mis/use in Greek Life: Mobilizing adaptive change. *Interchange*, 35(2), 5-9. [A] 2007

Publication: *Online Publications*

Iverson, S.V. (2006). [Review of the book *Problem-Based Learning in the Information Age* (New Directions for Teaching and Learning #95).] *NACADA Journal*, 26(2). Electronic version: http://www.nacada.ksu.edu/Journal/bkrev_649.htm 2006

Publication: *Books Reviewed*

Allan, E.J., Gordon, S.P., & Iverson, S.V. (2006). Re/thinking practices of power: The discursive framing of leadership in *The Chronicle of Higher Education*. *Review of Higher Education*, 30(1), 41-68. 2006

Publication: *Journal Articles, Refereed*

Iverson, S.V. (2006). Performing gender: A discourse analysis of theatre-based sexual violence prevention programs. *NASPA Journal*, 43(3), 547-577. 2006

Publication: *Journal Articles, Refereed*

Iverson, S.V. (2006, June). Report on conference to address sexual assault and domestic violence in Maine: Strengthening relationships between research, practice, and policy. Orono, ME: University of Maine. 2006

Publication: *Other*

Iverson, S.V. (2006, June). Using feminist activism in the womens studies classroom: A guidebook for instructors. Orono, ME: University of Maine Center for Teaching Excellence. 2006

Publication: *Other*

Iverson, S.V. (2005). [Review of the book *Woman abuse on campus: Results from the Canadian National Survey*.] *NACADA Journal*, 26(1). Electronic version: http://www.nacada.ksu.edu/Journal/bkrev_345.htm 2005

Publication: *Books Reviewed*

Iverson, S.V. & Allan, E.J. (2004). Initiating Change: Transforming a Hazing Culture. In Nuwer, H. (Ed.). *The Hazing Reader* (pp. 252-274). Bloomington, IN: Indiana University Press. [A] 2004
Publication: *Book Chapters*

Allan, E.J. & Iverson, S.V. (2004). Cultivating critical consciousness: Service-learning in higher education. *INQUIRY: Critical Thinking Across the Disciplines*, 23(2), 51-61. 2004
Publication: *Journal Articles, Refereed*

Presentations

Iverson, S.V., Gasser, H.S., Mrózek, L., Jones, D., & LaCour, L. (2009, March). *Forming, Storming, Performing: Group Dynamics and Social Justice Education*. Presentation at Annual Convention of American College Personnel Association, Washington, DC. 2009
Type: *National Refereed*

Iverson, S.V., Napoleone-Clifford, T., Rankin, S., Watson, R., Wall, V., & Hermsmeier, S. (2009, March). *Continuum of Action: Social Justice Education from Service to Activism*. Presentation at Annual Convention of American College Personnel Association, Washington, DC. 2009
Type: *National Refereed*

Iverson, S.V. & James, J.H. (2009, March). *The influence of "taking a stand" on students' cognitive development*. Presentation at Annual Convention of American College Personnel Association, Washington, DC. 2009
Type: *National Refereed*

Jackson, A. & Iverson, S.V. (2009, March). *The impact of Greek Life on students' thinking about citizenship*. Presentation at Annual Convention of American College Personnel Association, Washington, DC. 2009
Type: *National Refereed*

James, J.H. & Iverson, S. (2009, April). Civic Actors, Civic Educators: Justice-Oriented Service in a Pre-Service Teacher Education Program. Paper presentation in research symposium on citizenship in social studies classrooms. Annual Meeting of the American Educational Research Association, San Diego, CA. 2009
Type: *National Refereed*

Iverson, S.V. & James, J.H. (2009, April). *Developing change-oriented citizens through critical community service*. Lilly-East Conference on College and University Teaching, Newark, Delaware. 2009
Type: *Regional Refereed*

Iverson, S.V., Purcell, D., Kritzer, K., Freeman, R., Carew, O., Piontkivska, H., Li, W., Lee, H., & Child, J.T.. (2009, April). *A multi-disciplinary analysis of teaching and learning styles*. Lilly-East Conference on College and University Teaching, Newark, Delaware. 2009
Type: *Regional Refereed*

Iverson, S.V. & Murphy, A. (2008, April). Use of theatre to change students attitudes regarding LGBT issues. Presentation at ACPA Convention, Atlanta, GA. 2008
Type: *National Refereed*

- Iverson, S.V., James, J.H., Kroeger, J., & Hough, M. (2008, June). Teaching for social justice: Politics, ethics, and identity. Panel presentation at National Womens Studies Association Annual Conference, Cincinnati, OH. 2008
Type: *National Refereed*
- Iverson, S.V. (2008, May 29). Conceptions of leadership: Implications for women leaders. Presentation at Ohio Association of Student Financial Aid Administrators. 2008
Type: *State Invited*
- Iverson, S.V. (2007, February 9). Todays College Students. Presentation for Faculty Advisors, part of 2006-07 Undergraduate Academic Advising Workshop Series. Kent, OH: Kent State University. 2007
Type: *Local Invited*
- Iverson, S.V. (2007). Assessing best practices for diversity. Presentation at ACPA/NASPA Joint Convention, Orlando, FL. 2007
Type: *National Refereed*
- Iverson, S., Gordon, S.P., Allan, E.J., Dean, D.R., Eddy, P.L., & McDade, S. (2007, April). Glass ceilings and sticky floors: Women and advancement in U.S. higher education. Research symposium for the Annual Meeting of the American Educational Research Association, Chicago, IL. 2007
Type: *National Refereed*
- Dugger, K., Neathery-Castro, J., Worcester, N., Glorioso, M., Iverson, S., Eudey, B., & Byrd, D. (2007, June). Models of service-learning in womens studies. Panel presentation at National Womens Studies Association Annual Conference. St. Charles, IL. 2007
Type: *National Refereed*
- Iverson, S., Gershon, W., Hoelzer, C., Martin, C., Thomas-Williams, C.O., & Bickford, D. (2007, June). Performing identities: Critical analysis of the use of theatre to address social justice issues. Panel presentation at National Womens Studies Association Annual Conference. St. Charles, IL. 2007
Type: *National Refereed*
- Iverson, S.V., Allan, E., Ropers-Huilman, B., Hart, J., Hubbard, J., NiDiffer, J., Suspitsyna, T., & Talburt, S. (2007, November). Re/constructing higher education: Feminist poststructural perspectives and policy analysis. Research symposium for the Annual Meeting of the Association for the Study of Higher Education. Louisville, KY. 2007
Type: *National Refereed*
- Iverson, S.V. (2006, February 25). Raising consciousness: The use of activism in an introductory womens studies classroom. Presentation at New England Womens Studies Association Conference, Norwalk, CT. 2006
Type: *Regional Non-Refereed*
- Iverson, S. with Hermansen, K., McCarthy, K. & Poulin, A. (2006, March 28). Activism in the womens studies classroom. Moderator. Women in the Curriculum Lunch Series. University of Maine, Orono, ME. 2006
Type: *Local Non-Refereed*

- Iverson, S.V. (2006, January 13). Re/constructing diversity planning: An analysis of university diversity policies. Presentation at Cultural Competency Conference. Eugene, OR: University of Oregon. 2006
 Type: *National Invited*
- Iverson, S.V. (2006, February 3). Reframing diversity planning at land-grants universities. Presentation at New England Council of Presidents (NECOP) meeting of chief diversity officers for New England land-grant universities. Durham, NH: University of New Hampshire. 2006
 Type: *National Invited*
- Iverson, S.V. (2006, June 21). Now is the time: Reframing diversity planning at land-grants universities. Presentation at the annual meeting of National Association of State Universities and Land-Grant Colleges (NASULGC) Commission on Human Resources and Social Change. Washington, DC: George Washington University. 2006
 Type: *National Invited*
- Iverson, S.V. (2005, August 31). Setting an inclusive classroom climate. Graduate Teaching Assistant Training. Co-facilitator. University of Maine. 2005
 Type: *National Invited*
- Allan, E.J., Gordon, S.P., & Iverson, S.V. (2005, April). Re/thinking practices of power: The discursive framing of leadership in postsecondary education. Paper presentation for the Annual Meeting of the American Educational Research Association. Montreal, Canada. 2005
 Type: *National Refereed*
- Iverson, S.V. (2005, April). A policy discourse analysis of U.S. land-grant university diversity action plans. Presentation at National Diversity Conference Creating a climate for change: Strategies in the land grant system to lead a diverse America. Greensboro, NC: Cooperative Extension CASD/CASE Project. 2005
 Type: *National Refereed*
- Iverson, S. (2005, August). The discursive construction of diversity: A policy discourse analysis of U.S. university diversity action plans. Paper presentation in an education roundtable for the Annual Meeting of the American Sociological Association. Philadelphia, PA. 2005
 Type: *National Refereed*
- Iverson, S. (2005, November). Managing change: The discursive framing of diversity in U.S. postsecondary education. Research paper presented at the Annual Meeting of the Association for the Study of Higher Education. Philadelphia, PA. 2005
 Type: *National Refereed*
- Iverson, S.V. (2004, April). Being a good girl: Exploring the complexities of being a victim. Presentation at New England Womens Studies Association Conference. Storrs, CT: University of Connecticut. 2004
 Type: *Regional Non-Refereed*
- Iverson, S.V. & Gordon, S.P. (2004, April). A rebellious reading: The construction of leadership in The Chronicle of Higher Education. Poster presented at the University of Maine Graduate Research Exposition, Orono, ME. 2004
 Type: *Local Refereed*

- Daniel, H., Iverson, S., Lewis, N., & March, K. (2004, February 19). Service-Learning, A Panel Discussion. Center for Teaching Excellence Faculty Development Workshop, Orono, ME. 2004
Type: *National Invited*
- Iverson, S.V. (2004, August 25). Setting an inclusive classroom climate. Graduate Teaching Assistant Training. Co-facilitator. University of Maine. 2004
Type: *National Invited*
- Iverson, S.V. & Nason, C. (2004, October). Damsel in distress: Exploring the complexities of being a victim. Presentation at CALCASA Technical and Training Assistance Institute, Chicago, IL. 2004
Type: *National Invited*
- Iverson, S.V. (2004, November 17). Using qualitative research software: A demonstration of NVivo. Presentation for EDU690: Advanced Qualitative Research. University of Maine, Orono, ME. 2004
Type: *National Invited*
- Iverson, S.V. & Nason, C. (2004, May). Are you victim enough? Exploring the complexities of being a true victim. Presentation at National Sexual Violence Prevention Conference, Los Angeles, CA. 2004
Type: *National Refereed*
- Allan, E., Estler, S., Iverson, S., & Glazer-Raymo, J. (2004, November). Working the ruins: Feminist poststructural perspectives and higher education research. Research symposium for the Annual Meeting of the Association for the Study of Higher Education. Kansas City, MO. 2004
Type: *Regional Refereed*
- Iverson, S. (2004, November). A policy discourse analysis of U.S. university diversity action plans. Poster presented at the Annual Meeting of the Association for the Study of Higher Education. Kansas City, MO. 2004
Type: *National Refereed*
- Iverson, S.V. (2003, January). Beyond whistles and wallet cards: Discourses of sexual assault policies. Presentation at CALCASA Technical and Training Assistance Institute, Birmingham, AL. 2003
Type: *National Invited*
- Iverson, S.V. (2003, August 27). Creating an inclusive classroom climate. Graduate Teaching Assistant Training. Co-facilitator. University of Maine. 2003
Type: *National Invited*
- Ball, C., Barnum, N., Iverson, S. & Klein, R. (2003, October 15). Town and gown connections: Working together against domestic violence. Panelist. Women in the Curriculum Lunch Series. University of Maine, Orono, ME. 2003
Type: *National Invited*
- Iverson, S.V. (2003, October). Constructing the victim: A discourse analysis of sexual assault policies. Presentation at Violence Against Women on Campus Conference, Hartford, CT. 2003
Type: *National Invited*

Rowe, S., Fiacco, D., Iverson, S. & Roberts, T. (2003, November 10). Domestic violence in the workplace: Panel discussion with Maine Attorney General Steven Rowe. Panelist. Division of Student Affairs, University of Maine, Orono, ME.	2003
Type: <i>National Invited</i>	
Iverson, S.V. (2002, February 8). The search is on: Preparing for the job search process. Keynote Speaker. Job Search Preparatory Workshop. University of Maine, Orono, ME. Sponsored by Maine Association of Student Affairs Practitioners and Student Development Association.	2002
Type: <i>National Invited</i>	
Allan, E. & Iverson, S. (2002, March). Beyond whistles and wallet cards: Discourses of sexual assault policies. Presentation at National Association of Student Personnel Administrators Annual Conference, Boston, MA.	2002
Type: <i>National Refereed</i>	
Iverson, S.V. (2001, April). An analysis of policy construction in higher education: A case study of the Native American Indian ritual of smudging. Poster presented at the University of Maine Graduate School Research Exposition, Orono, ME.	2001
Type: <i>Local Refereed</i>	
MacRae, J., Alexander, M., Iverson, S. & Jones, A. (2001, October). Identifying techniques to help at-risk students. Center for Teaching Excellence Faculty Development Workshop, Orono, ME.	2001
Type: <i>Local Non-Refereed</i>	
Iverson, S.V. & Kraft-Meyer, K. (1998, November). Changes in honor: Judicial process undergoes review. Presentation at VASPA/VACUHO Conference, Wintergreen, VA.	1998
Type: <i>State Non-Refereed</i>	
VanDeventer, S. & Blanchard, C. (1991, October). Creating a victim's advocacy group for survivors of rape. Presentation at International Conference on Sexual Assault on Campus, Orlando, FL.	1991
Type: <i>International Refereed</i>	

Service

Advisory Board, Faculty Professional Development Program Review Committee	2008 - present
Type: <i>University</i>	
Article Reviews, NWSA Journal manuscript reviewer	2008 - present
Type: <i>National</i>	
Committee, Upward Bound A Day in The Life of a College Student	2007 - 2008
Type: <i>University</i>	
Committee, Womens Studies Coordinating Committee	2007 - present
Type: <i>University</i>	

Learning Community on Service-Learning	2006 - 2007
Type: <i>University</i>	
Reviewer, Manuscript reviewer, "Journal of Service-Learning in Education"	2006 - present
Type: <i>University</i>	
Reviewer, Proposal reviewer: American Educational Research Association (AERA) Annual Meeting	2006 - present
Type: <i>National</i>	
Workshops, Designing courses for more significant learning: A workshop with Dr. L. Dee Fink	2006 - 1996
Type: <i>University</i>	
Problem-Based Service-Learning Institute	2006 - 2006
Type: <i>University</i>	
Chair, Service-Learning Leadership Team	2005 - 2006
<i>University of Maine, Center for Teaching Excellence</i>	
Type: <i>University</i>	
Committee, ACPA Commission for Social Justice Educators	2005 - present
Type: <i>State</i>	
Presidents Council on Women	2004 - 2006
<i>University of Maine</i>	
Type: <i>University</i>	
Member, Research Collaborative on Violence Against Women	2003 - 2006
Type: <i>University</i>	
Committee, ACPA Standing Committee for Women	2003 - present
Type: <i>State</i>	
Committee, ACPA Core Council for the Generation and Dissemination of Knowledge	2003 - 2007
Type: <i>State</i>	
Workshops, On Course with Skip Downing: Empowering Students for Academic Success and Retention	2003 - 2003
Type: <i>University</i>	

Member, Gay, Lesbian, Bisexual, Transgender, and Allies Council <i>University of Maine</i>	2002 - 2006
Learning Circle: Improving instruction of first-year seminars Type: <i>University</i>	2002 - 2002
Workshops, Service-Learning Course Construction Type: <i>University</i>	2002 - 2002
Advisory Board, Maine Association of Student Affairs Practitioners (MASAP), Advisory Board Type: <i>State</i>	2001 - 2004
President, American College Personnel Association (ACPA), Maine State Division President Type: <i>University</i>	2001 - 2003
Presidents Council on Disabilities <i>University of Maine</i> Type: <i>University</i>	2000 - 2002
Learning Circle: Identifying techniques to help at-risk students Type: <i>University</i>	2000 - 2001
Committee, Academic Planning and Policy Implementation Committee Type: <i>University</i>	1999 - 2002
Committee, Student Affairs Racial and Ethnic Diversity Committee Type: <i>University</i>	1999 - 2002
Workshops, Experiential Group Leadership Skills Type: <i>University</i>	1998 - 1998
Representative, Institutional Representative, American Council on Education (ACE) Virginia Network for Women Leaders in Higher Education Type: <i>National</i>	1997 - 1999
Management Institute for Women in Higher Education Type: <i>University</i>	1995 - 1996
Committee, Boston Area College Housing Association (BACHA) Steering Committee Type: <i>Regional</i>	1993 - 1995

Committee, Association for Student Judicial Affairs

1993 - 1993

Type: *University*

Committee, Northeast Association of College & University Housing Officers

1989 - 1994

Type: *Regional*

Grants

Co PI, Drawing upon the events of May 4th for teaching about the relationship between citizenship and social action.

2007 - 2007

Collaboration with: Iverson, S.V. & James, J.H.

Awarded: \$7,000.00

Kent State University Teaching Council

PI, Learning Circle Micro-Grant: Using feminist activism in the womens studies classroom

2005 - 2006

Collaboration with: Iverson, S.V.

Awarded: \$500.00

University of Maine, Center for Teaching Excellence

PI, Graduate Student Summer Research Award.

2004 - 2004

Collaboration with: Iverson, S.V.

Awarded: \$4,000.00

University of Maine - Basic Research

Co PI, Service Learning Project Mini-Grant

2003 - 2003

to develop and pilot service-learning component in LAS 100 course

Collaboration with: Nees, V., Iverson, S., Lewis, N., Grindle, B.

Awarded: \$500.00

University of Maine, Center for Teaching Excellence



EXCELLENCE *in Action*